

## DECLARATION OF COMPLIANCE

Issued pursuant to the MSAA effective April 1, 2020

**To:** The Board of Directors of the Hamilton Niagara Haldimand Brant (HNHB) Local Health Integration Network (the "LHIN"). Attn: Board Chair

**From:** The Board of Directors (the "Board") of the Victorian Order of Nurses for Canada – Ontario Branch (the "HSP")

**Date:** June 24, 2022

**Re:** April 1, 2021 – March 31, 2022 (the "Applicable Period")

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Unless otherwise defined in this declaration, capitalized terms have the same meaning as set out in the MSAA between the LHIN and the HSP effective April 1, 2020.

The Board has authorized me, by resolution June 24, 2022 to declare to you as follows:

After making inquiries of: Lori Cooper, Regional Executive Director and other appropriate officers of the HSP and subject to any exceptions identified on Appendix 1 to this Declaration of Compliance, to the best of the Board's knowledge and belief, the HSP has fulfilled, its obligations under the service accountability agreement (the "M-SAA") in effect during the Applicable Period.

Without limiting the generality of the foregoing, the HSP has complied with:

- (i) Article 4.8 of the MSAA concerning applicable procurement practices, and
- (ii) The *Connecting Care Act*, 2019



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Peter Currie  
Chair, Board of Directors

## SCHEDULE F – DECLARATION OF COMPLIANCE

### Appendix 1 - Exceptions

[Please identify each obligation under the MSAA that the HSP did not meet during the Applicable Period, together with an explanation as to why the obligation was not met and an estimated date by which the HSP expects to be in compliance.]

**In 2021-22, our performance may have fallen outside of the corridors as set forth in Schedule D2a: Clinical Activity- Detail. Variances are captured in the SRI reporting in the functional areas that were impacted by COVID-19 and human health resources capacity challenges.**

Program	Target Not Achieved	Comment
<b>CSS IH - Meals Delivery 72 5 82 10</b>	Individuals Served	Ratio of meals to client higher than budgeted.
<b>CSS IH - Social and Congregate Dining 72 5 82 12 (falls prevention &amp; Exercise)</b>	Attendance Days Group Sessions Individuals Served	Service delivery impacted by COVID 19 restrictions
<b>CSS IH - Transportation 72 5 82 14</b>	Individuals Served Visits	Service delivery impacted by COVID 19 restrictions
<b>CSS IH – Day Services 72 5 82 20</b>	Individuals Served Attendance Days	Service delivery impacted by COVID 19 restrictions
<b>CSS IH - Comb. PS/HM/Respite Services 72 5 82 35</b>	Individuals Served Hours of Care	Service delivery impacted by COVID 19 restrictions and staffing resources
<b>CSS IH - Overnight Stay Care 72 5 82 40</b>	Individuals Served Resident Days	Service delivery impacted by COVID 19 restrictions
<b>CSS IH - Caregiver Support 72 5 82 50</b>	Individuals Served Group sessions Group Participants	Service delivery impacted by COVID 19 restrictions
<b>CSS IH - Falls Prevention 72 5 82 12</b>	Attendance Days	Service delivery impacted by COVID 19 restrictions and staffing resources
<b>CSS IH - Palliative Care Volunteer 72 5 82 65</b>	Individuals Served Visits	Service delivery impacted by COVID 19 restrictions